



PEDIATRIC TO ADULT TRANSITION

Understanding Healthcare Continuity of Care



Atrium Health

Sickle Cell Disease Program



NEW PATIENT SICKLE CELL DISEASE TRANSITION PACKET INCLUDES:

- Transition policy
- TIP sheet
- Transition FAQs
- Your sickle cell care

Levine Cancer Institute

Sickle Cell Department

Welcome to Levine Cancer Institute's Sickle Cell Department. We look forward to having you in our practice. Here is what we offer:

Expert Care

We want you to live the best life you can, with fewer health issues. Our goal is to keep you healthy and out of the hospital. We offer:

- **Complete care** for all parts of your illness.
- Care for **all types of sickle cell disease** and other hemoglobin (red blood cell) disorders such as thalassemia.
- **Clinical trials** for the latest treatments.
- We work closely with your primary care doctor. If you are in the hospital, we work closely with your hospital team as well.

Advanced Treatments

We use treatments that have been proven to work. We will make a care plan that fits you and your needs. This may involve:

- **Hydroxyurea** - a medicine that can help lower pain and prevent harm to your organs.
- **Endari** - a medicine that can help prevent pain and protect you from heart and lung problems from your sickle cell.
- **Blood transfusion/red cell exchange therapy.** This helps with low red blood cell counts and can lower the chance of a sickle cell crisis
- **Help to manage organ (such as kidney) damage.** We can refer you to a specialist if needed.
- **Clinical trials** such as stem cell transplants and new medicines.

Complete Support

We support all aspects of your health.

Our **psychosocial team** can help you deal with the stress of living with sickle cell disease.

They can help you:

- Learn how to cope with sickle cell disease and lower your stress
- Talk about how sickle cell disease touches your life
- Help you with paperwork for insurance and disability if needed
- Find groups that may be able to help with bills and other concerns

Our **patient educators** will teach you and your family about sickle cell disease and how take care of your health.

Our **outreach efforts** help spread the word about sickle cell disease. We take part in sickle cell walks, runs and other events, and hope you will join us. Our other patients get help from local groups like Piedmont Health Services and Sickle Cell Agency (PHSSCA). We can help you reach out to them if you like.

Levine Cancer Institute Sickle Cell Department

Common Questions

If your question is not on this list, feel free to ask any of our staff.

What are my rights as a patient?

At our practice, you have the right to:

- Be treated in a caring way
- Learn what you need to so you can make your own choices
- Talk to your health care provider alone
- Have things explained to you in a way that you understand
- Be able to see your medical records

What is expected of me?

To help us care for you, please:

- Come to your visits 15 minutes early. Read our No-Show Policy to learn more about this.
- Tell us about your current health and your past health problems.
- Follow the plan you have made with your doctor.
- Ask questions about your care.
- Know what your insurance plan covers.

Do you protect my privacy?

Yes. We follow HIPAA (Health Insurance Portability and Accountability Act) and other health privacy laws. We keep health records and other details about you safe and private. If you want us to share your health information, you will need to sign a consent form. You can get this form at the clinic. If you are not able to give consent, we will need legal papers that show your decision-making plan.

What should I bring to my first visit?

For your first visit, bring:

- A valid ID, such as a driver's license
- Your insurance card
- Your current medications
- Any other papers or medical records you think we should have

Where is your clinic?

We are in the Levine Cancer Institute at [REDACTED]

Our clinic is on the [REDACTED]

What are your hours?

We are open 8:00 a.m. to 5:00 p.m. Our last appointment of the day is at 2:30. We do not take walk-ins.

(turn over)

Can I call you after-hours?

Yes. If you need to call us after-hours, call [REDACTED]. This is the Live Answer number. We will call you back within 24 hours. You can also use My.AtriumHealth.org to send us a message at any time.

How do I make, change, or cancel an appointment?

Call us at [REDACTED]. If you know you will miss an appointment, please call. See our No-Show Policy to learn more.

What insurance do you accept?

We work with most insurance plans. Please bring your insurance card with you when you check in at LCI's front desk on the first floor. We can help you learn what your insurance covers.

Atrium Health complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, religion, national origin, age, sex, sexual orientation, gender identity, gender expression, disability or source of payment. Atrium Health does not exclude people or treat them differently because of race, color, religion, national origin, age, sex, sexual orientation, gender identity, gender expression, disability or source of payment.

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1- 800-821-1535.

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1- 800-821-1535.